

2. TREND OF MONTHLY DISPOSAL OF COMPLAINTS IN FY 2024-25:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	APR 2024	NIL	NIL	NIL	NIL
2	MAY 2024				
3	JUN 2024				
4	JUL 2024				
5	AUG 2024				
6	SEPT 2024				
7	OCT 2024				
8	NOV 2024				
9	DEC 2024				
10	JAN 2025				
11	FEB 2025				
12	MAR 2025				
	Grand Total	NIL	NIL	NIL	NIL

3. TREND OF MONTHLY DISPOSAL OF COMPLAINTS IN FY 2022-2023:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	APR 2023	NIL	NIL	NIL	NIL
2	MAY 2023	NIL	NIL	NIL	NIL
3	JUN 2023	NIL	NIL	NIL	NIL
4	JUL 2023	NIL	NIL	NIL	NIL
5	AUG 2023	NIL	NIL	NIL	NIL
6	SEPT 2023	NIL	NIL	NIL	NIL
7	OCT 2023	NIL	NIL	NIL	NIL
8	NOV 2023	NIL	NIL	NIL	NIL
9	DEC 2023	NIL	NIL	NIL	NIL
10	JAN 2024	NIL	NIL	NIL	NIL
11	FEB 2024	NIL	NIL	NIL	NIL
12	MAR 2024	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

4. TREND OF ANNUAL DISPOSAL OF COMPLAINTS:

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	NIL	1	1	NIL
2	2019-20	NIL	2	2	NIL
3	2020-21	NIL	1	1	NIL
4	2021-22	NIL	1	1	NIL
5	2022-23	NIL	NIL	NIL	NIL
6	2023-24	NIL	NIL	NIL	NIL
	Grand Total	NIL	5	5	NIL